Main points discussed:

- Procedure for engaging the Complaint Resolution Committee directly. Include reverse notification process so that the appropriate agency is apprised of complaint.
  - Taking this option off the table or postponing until later was suggested

- What is the scope of the Complaint Resolution Committee:
  - Investigative authority not within the scope. Ability to request investigation will be necessary
  - Acknowledge the legalities involved with an employee under investigation: Garrity Rights of officers, classified staff rights
  - Add Complaint Resolution Committee as point of intake, keep in mind volume of complaints and how long it takes to adequately process reviews

- Student complainant protection mechanisms:
  - Mediation alternative
  - Brochure of process provided at complaint filing, address fear of reporting
  - Student advocate available throughout process, outside party preferred
  - How to appeal the investigation review process
  - Address complexity of flow, allow for status update triggers throughout process

- Review of basic flow:
  - Complaint filed
  - Complaint Resolution Committee apprised of complaint
  - Complaint investigated by appropriate authority and adjudicated
  - Redacted report sent to Complaint Resolution Committee for review of quality of investigation

- Develop a process for situations that need to be addressed but for which there was no complaint.

- Preserve transparent and equal protection of employees and students