



**UNIVERSITY OF OREGON POLICE
CALLS FOR SERVICE RESPONSE MATRIX
Position Descriptions**

“Over the last few years UO police officers have saved lives by being first on-scene, well-trained, and properly equipped”

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Chief of Police



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Mission Statement

The University of Oregon Police Department is committed to excellence in campus law enforcement and is dedicated to the people, culture, traditions and diversity of our community. In order to protect life and property, preserve the peace, prevent crime and reduce the fear of crime, the department provides community-oriented and trust-based services with compassion and understanding, performing campus law enforcement with accountability, integrity and vision.

Introduction

Responding to calls for police service is a nuanced and dynamic process. How a call for service is first reported may differ from what an officer finds on arrival. Most incidents related to a person in crisis typically come in as calls for service for issues that are tangential to the person in crisis, such as disturbances or suspicious persons.

Because incidents of this type are dynamic, often lack context and could pose a risk to the community, and because caller assessments can be inaccurate or incomplete, police officers are the appropriate first response. UOPD officers however, are not the sole resources available to our campus community. Our officers are trained to quickly assess a crisis and, also, provide the least invasive and most effective service referral possible, including contacting CAHOOTS when appropriate, or connecting a subject with medical assistance, access to food and shelter, or of course, a referral to White Bird Clinic.

UOPD requests the support of CAHOOTS mobile crisis intervention program for around 80 calls each year pre-pandemic. The vast majority of CAHOOTS requests do not involve UO students and serve other, non-UO-affiliated members of our community.

It is important to note that people in crisis, especially those experiencing mental health crises and those struggling with substance abuse can be volatile and disagreeable about unsafe behaviors they may be exhibiting. While some people in crisis want help connecting with local services, others may be resistant, and continue to engage in threatening and risky behaviors, even when CAHOOTS or other well-meaning community members attempt to intervene. There are times when all parties use de-escalation techniques and best intervention practices, a police response may still be necessary to protect the life of the person in crisis and others nearby.

The goal for all UOPD interactions with our community is always to help those in need and restore the community peace without the use of force, for the well-being of everyone involved.

An officer's authority or "command presence" can help achieve this by bringing structure to an incident. In fact, even with the unpredictability of crisis situations, UOPD officers rarely find themselves in incidents when force is necessary. This is in large part a result of officer training, their ability to de-escalate and empathize with a person in crisis, and their communication skills. Since most situations involving UOPD do not escalate or result in use of force, our real-world experience shows that uniformed police presence is not always a path to escalation. In 2019, UOPD responded to 12,878 calls for service of which 6,429 were officer-initiated (officer-initiated calls are any contacts generated by an officer in the field, such as a traffic stop). Of all



calls for service in 2019, nine involved a use of force, or 0.07 percent. Department members are mandated to report any uses of force no matter how minimal, even when there is no injury of any kind. Use of force data is online at <https://police.uoregon.edu/enforcement-data>

There is an important, often overlooked fact that explains the need for fully sworn and equipped police to respond to all evolving or uncertain calls for service: statistics from past events cannot accurately predict individual future events. For any given call of a suspicious, dangerous or illegal situation, it is not sufficient for an agency to assume that because things are usually fine or non-violent, that no fully prepared response is necessary. We send police into these unknown situations precisely because they are trained, equipped, and prepared to accept the danger of whatever may come. It is unrealistic, imprudent and unconscionable to either have no response, or to assume a situation is mild or non-violent and can be handled by unprotected, lightly trained individuals.

When a police response is appropriate, we must always properly prepare our officers to perform their duty in a way that is humane, mindful, and that meets the highest standards of ethical and equitable conduct. As mentioned above, we must also train officers to engage with all appropriate and available community resources that can provide the best service for each unique situation. To that end, UOPD utilizes a variety of internal and external resources when responding to calls for service. Internal departmental resources include police officers, student security assistants, executive student assistants in the Office of the Chief, student interns, volunteers, student Duck Ride services, community service officers, non-sworn records and crime prevention personnel as well as a robust campus security program.

Community resources outside the department that are available for officers to use on a call for service include referrals to the UO Student Health Center, UO Office of the Dean of Students, UO Division of Student Life, University Housing, UO Campus Planning and Facilities Management, UO Transportation Services, and other UO departments. As part of UOPD's community policing philosophy and programs, the department works in partnership with non-UO providers as well. These community partners include CAHOOTS, White Bird Clinic, Food for Lane County, St. Vincent de Paul, and other non-profit and charitable organizations, local religious organizations, local area hospitals, Eugene Springfield Fire, and other law enforcement and governmental agencies.

To fill in the picture and provide detail about calls for service, UOPD uses a Call for Service Matrix. The matrix (attached) indicates primary, secondary, and tertiary responses to a wide variety of types of calls for service. This matrix is continuously being updated and shared openly with our UO community for input and suggestions. For the majority of the calls for service the matrix serves as a hierarchy of a preferred resource that would respond to a specific type of call. In cases where the primary resource is unavailable then the identified secondary and tertiary resources would be dispatched to the call for service as needed.

Due to the nature of some of the calls for service, all three levels of resources may be required to respond as the severity or scope of the incident may require a combined effort. Example: motor vehicle accident needs a medical response and a law enforcement response so both primary and



secondary resources would be utilized, along with traffic control. Another example may include UOPD officers responding to medical calls. Campus officers can find themselves at a medical call scene before emergency medical services arrive. UOPD officers are equipped with first aid kits and Automated External Defibrillators (AED), in every patrol car as well as Narcan (used to treat an overdose).

Over the last few years UO police officers have saved lives by being first on-scene, well-trained, and properly equipped.

UOPD is dedicated to a timely, tailored response to calls for service. In some cases, the listed primary resource for a particular call is unavailable due to time of day or workload. In these cases, the department evaluates the call and dispatches an available resource that may not be designated on the matrix. For example: a sign down typically does not have a police officer involved, but if community service officers and campus Facilities Services personnel are initially unavailable, a police officer might need to respond and secure the sign until other units could fill their usual roles. Exceptions to the matrix are determined by dispatchers and watch command personnel based on call type and community need.

At the UOPD we demonstrate our commitment to community policing by utilizing a true community-based hiring process for all police officer and community service officer positions.



The first interview panel for these positions is solely comprised of students, faculty, and staff who are entrusted to determine which candidates move forward in the hiring process. In 2018, the UOPD implemented its first UO student cadet academy. The UOPD Cadet Program is a premier law enforcement recruitment program. There is currently a lack of adequate representation of women and underrepresented community members in policing. As a campus police department, we serve one of the most diverse communities in Oregon. The traditional

recruiting method of posting a job announcement has not and will not support our goal of creating and sustaining a diverse and inclusive work force, especially for the position of police officer.

Our program is an intentional and strategic approach to attracting and hiring a diverse workforce now, and create an active pipeline in the state of Oregon infusing highly educated, diverse graduates from the University of Oregon. Our Cadet Program is a three-month program that mirrors the Basic Police Academy learning domains that will help prepare our UO Seniors in good standing for a career in law enforcement. Taking it a step further, we will not only hire the top cadets for the position of police officer (when positions are available) we will also host a state-wide recruitment day. As the first and only accredited campus police department in the state of Oregon we take our role of protecting and serving our community seriously. You can find more information about our police department online at <https://police.uoregon.edu>



Summary of Positions at the UOPD

The following is a summary as to the functions of each member role at the UOPD. It is noteworthy that many positions may overlap as demonstrated in the attached calls for service response matrix.

Security Assistants (SA)

This program is solely staffed by University of Oregon students. Student security uniforms consist of dark green polo shirts, black cargo-style pants, a black belt, and black shoes. Shirts clearly emphasize “SECURITY ASSISTANT” on the front and back of the shirt embroidered in yellow. They have similarly marked dark green jackets. No UOPD patches or badges are on any of the clothes worn by student security assistants. In inclement weather, student security assistants wear charcoal gray-colored weather resistant jackets embroidered with white text.

Security assistants serve many functions within the UOPD to include but not limited to the following:

- Special event security/operations
 - Traffic control support
 - As assigned by the lead Community Service Officer on duty
 - Traffic barricade and cone setup and breakdown pre- and post-event
 - As needed monitor fire alarm panels
 - Matthew Knight Arena
 - Hayward Field
 - Provide logistical support
 - Wayfinding and customer service for large scale events
- Provide lock and unlock services for academic special events often in support of student organizations driven by the Event Management System
- Building access control
 - As needed provide escorts for individuals involved in critical research
 - Building lock/unlock functions
 - Provide emergency access control as needed for students, faculty, and staff
 - Secure facilities consistent with the academic schedule
 - Building verification checks for locked doors when building schedules change
- As needed directed patrol and fixed building security assignments to include but not limited to:
 - Knight library
 - Lillis
 - EMU
 - North campus/Millrace studios
 - Knight campus
 - Athletics facilities



- General campus area observation, detection, deterrence, reporting
- Maintain UOPD vehicles

Community Service Officers (CSOs)

Community service officers are unarmed full time, non-sworn UOPD employees. They wear ambassador style uniforms that clearly identify them as a “COMMUNITY SERVICE OFFICER”. This includes a protective vest that is worn directly underneath the uniform as compared to police officers who wear an external protective vest.

Community service officers serve many functions within the UOPD with their roles expanding for the 2021/2022 academic year. These functions include but are not limited to the following:

- Parking enforcement on university owned/leased property
- Bicycle services support
 - Tagging and/or recovering abandoned bikes
 - Facilitate bike lock removal (when appropriate, for retrieval by request of owner)
 - Primarily responsible for the “Keep My Seat Warm” bicycle security program
- Provide vacation watch for student residences in the city of Eugene to include securing porch deliveries
- Special event security/operations
 - Traffic control support
 - Traffic barricade and cone setup and breakdown pre- and post-event
 - As needed monitor fire alarm panels
 - Matthew Knight Arena
 - Hayward Field
 - Provide logistical support
 - Wayfinding and customer service for large scale events
 - Monitor access points
 - Monitor security cameras
 - Supervise student security assistants
- Provide lock and unlock services for academic special events often in support of student organizations driven by the Event Management System
- Facility security and access control via vehicle and foot patrols
 - Report security deficiencies in partnership with the University of Oregon Campus Planning and Facilities Management
- As needed, assigned to fixed posts based on campus security needs
- Provide primary proactive patrols for student areas on campus
- West Police Station student organization liaison
 - Support full student access
 - Act as group liaison for student special events held within the West Police Station





- Single point of contact ensuring student organization success
- As needed, access control to include building access escorts
- Community outreach and engagement
 - Crime prevention/event tabling
 - Support and sponsor a Ducks After Dark movie night
 - Rape Aggression Defense Training instructors
 - Support the UOPD student personal defense and pepper spray training
 - Provide crime prevention presentations
- Provide 24/7 student safety escorts
 - Manage the Community Service Officer VIP safety escort service providing 24/7 rides for students with accessibility transportation needs
- Assignments both on the Eugene and Portland campuses
 - Proactive vehicle, bicycle, and foot patrols
 - Assigned security posts
 - Coordinate with contracted private security
 - Observe and report
 - Respond to trouble alarms
 - Monitor security cameras as needed
 - VIP vehicle deployed 24/7 when possible on the Eugene campus
- Respond to medical calls for service
 - Trained in first aid/CPR/AED as well as equipped with Narcan
- Manage the UOPD Community Service Officer Therapy Dog. The therapy dog is responsible to provide psychological or physiological therapy to individuals other than their handlers. These dogs have stable temperaments and friendly easy-going personality. Our therapy dog team will be encouraged to interact with a variety of community members while they are on duty including petting the therapy dog. The UOPD therapy dog program will only utilize a dog breed that is considered hypoallergenic
 - The Community Service Officer program will partner with various student organizations for the care of our therapy dog
 - The therapy dog as well as the community service officer handlers will be trained and certified consistent with national standards
- Respond to reports of non-emergent property crimes/incidents with no suspect information
 - Author police reports
 - Take statements
 - Meet with impacted community members
 - Provide victim resources
- Provide support to the Security Operations Center



Police Officer

Police officers are certified law enforcement officers through the Oregon Department of Public Safety Standards and Training (DPSST). Police officers maintain the highest level of training throughout their careers with UOPD. They are armed and wear a black uniform with green UOPD patches on both arm sleeves and a UOPD badge is worn on the upper left portion of their protective vests. They have an optional baseball-style cap with the UOPD insignia. Every police officer in uniform wears a body worn camera while on duty. This camera automatically activates any time a UOPD police officer turns on their Taser or unholsters their firearm.

All UOPD police cars assigned to patrolling campus are equipped with emergency lights and siren as well as in-car cameras. All police vehicles are equipped with AED and first aid kits. Every police officer carries Narcan and can provide life saving measures in the field when required. To date, the UOPD has saved 9 human lives because of our training and equipment.

Police officers serve many functions within the UOPD to include but are not limited to the following:

- Maintain peace and public safety through enforcement of laws and traffic control and by providing emergency services on the University of Oregon-owned and -controlled properties
- Act as intermediaries and problem solvers within the university and surrounding community
- In partnership with our community, police officers play an integral role in the university community by providing a safe, secure, and welcoming environment by having regular daily contact with students, faculty, staff, administrators, visitors, and members of our community
 - Community policing techniques through community engagement
 - Support Ducks after Dark
 - Coffee with a cop
 - UO Student Cadet Academy
 - UO student internships at the UOPD
 - Crime prevention presentations/programs
 - Rape, Aggression, Defense (RAD) training for students
 - Bar owners' meetings with the Chief of Police
 - Self-defense training for students to include pepper spray
 - Virtual and in-person
 - Liaison with off-campus private housing management





- Support off-campus Greek life
 - Partner with the 13th street business association supporting student safety off campus
 - Police officer ride along program
 - Active threat community training
- Respond to all emergency calls for service to include crimes in progress
- Respond to individuals in crisis in partnership with CAHOOTS and/or UO Student Health
- All UOPD police officers are Crisis Intervention Team (CIT) trained
 - Two UOPD police officers are assigned to the Eugene Police Department SWAT team as crisis negotiators
- Maintain traffic safety on and near campus
- Conduct Driving Under the Influence investigations and arrests
 - Conduct traffic collision investigations
 - Warn and/or cite traffic violators
- Arrest and take to jail individuals who commit a crime on campus or are found to have outstanding arrests warrants
- Remove disruptive individuals from campus consistent with Oregon State Law
- Refer UO students to UO Student Conduct for low level criminal offenses and university policy violations
- Render medical aid
- Take lead and investigate sexual assaults that occur both on campus and surrounding areas when the survivor is a UO student
- Surrounding law enforcement agencies will refer these investigations to the UOPD
- Proactive patrols of campus
- Foot patrols
 - Vehicle patrols
 - Bicycle patrols
 - Motorcycle patrols
- Provide event security at UO sporting events, concerts and special events
- Police officers manage the CARE program serving those community members in need. Each CARE package contains:
- Fresh pair of socks
 - Hygiene and personal care products
 - Food/water
 - Blanket
 - Message of encouragement and inspiration
 - Covid-19 precautions
 - Face coverings





- Hand sanitizer
 - Community resource literature/guide
- Participate on the UO Student CARE Team
- Provide mutual aid support to the city of Eugene

Detective Sergeant Assigned to Sexual Assault Investigations

The detective sergeant is responsible for investigating sexual assaults that either occur on campus or, if a University of Oregon student is involved, in the other parts of the community. This position was created initially to coordinate with campus Title IX investigators and evolved to include cases off-campus as Eugene Police did not have capacity to investigate all such crimes in a timely fashion. The UOPD detective sergeant works closely with survivor resources and other campus resources to support survivor needs well beyond criminal prosecution and more comprehensively than a municipal police department could. This position is a sworn, certified and armed police officer meeting and exceeding all training requirements set forth by DPSST. The Detective Sergeant may wear a police uniform for formal functions, but most often is in plain clothes or a UOPD polo shirt.

Detective

The detective is responsible for investigating sexual assaults and other serious crimes that occur on campus. The detective works as a liaison with the other area department's detectives to share information concerning criminal cases that have a nexus to campus, involving perpetrators that are also committing similar crimes in their jurisdictions. The UOPD detective works closely with survivor resources and other campus resources to support survivor needs well beyond criminal prosecution and more comprehensively than a municipal police department could. This position is a sworn, certified and armed police officer meeting and exceeding all training requirements set forth by DPSST. The Detective may wear a police uniform for formal functions, but most often is in plain clothes or a UOPD polo shirt.

Detective duties include but not limited to the following:

- Investigating serious crimes that occur on campus
- Investigate sexual assaults
- Interview victims, witnesses and suspects
- Prepare police reports
- Submit cases to the district attorney's office for criminal prosecution
- Submit requests for search warrants to the district attorney's office
- Attend court proceedings and trials
- Work with Title IX investigators
- Process crime scenes including evidence collection
- Serve as a resource to patrol officers during criminal investigations
- Organizing and participating in plainclothes criminal investigations



- Conducting dignitary protection
- Performs duties assigned by the Detective Sergeant

Police K9 Officer (Bomb detection dog)

The Police K9 officer is a certified law enforcement officer through the Oregon Department of Public Safety Standards and Training (DPSST). This position is a special assignment for one of the UOPD patrol officers. The K9 officers can perform all the normal functions of a police officer, in addition to their K9 duties. Please see Police Officer section for additional information on the officer's duties and responsibilities. The officer is partnered with a highly trained canine that is specially trained in the detection of explosive materials. The canine is extremely friendly and enjoys interacting with people and being petted.

The Police K9 officer serves many functions within the UOPD to include but are not limited to the following:

- Respond to suspicious articles discovered on campus
- Work directly with bomb technicians assigned to the Metro Explosive Disposal Unit (MEDU)
- Performs bomb sweeps at campus venues, including, but not limited to:
 - Autzen Stadium
 - Duck's football games
 - Stadium concerts and other stadium events
 - Matthew Knight Arena
 - Concerts and other special events
 - Men's and Women's Duck's Basketball games
 - Graduation
 - Hayward Field
 - Track and Field competitions
 - USA Olympic Track and Field qualifications
 - Upcoming World Track and Field Championships
 - Other campus locations as needed
- Participate in community engagement events on campus
- Serve as a resource to other area departments for bomb detection





Records Specialist

The Records Specialist is a non-sworn position performing a variety of highly responsible and sensitive clerical and administrative work in maintaining law enforcement records, criminal information, reports and documents. This position interacts with campus and community personnel, other law enforcement agencies, and the public, and must operate with complete confidentiality and tact. The Records Specialist does not wear a uniform.

Records Specialist serve many functions within the UOPD to include but not limited to the following:

- Types, records, and files a wide variety of police records, reports, and materials including bookings, warrants, and citations, criminal and non-criminal reports
- Compiles statistical data
- Prepares, approves and releases public and internal records requests
- Acts as liaison with the court and other offices requiring the transmission of documents and the coordination of criminal filings and court appearances; maintains records and tracks such actions
- Researches and assembles information from a variety of sources for the preparation of periodic and special reports or the completion of forms
- Establishes and maintains office files, following an established filing system; compiles information from such files; purges files as required by public records laws

Office Specialist

Office Specialists (OS) assigned to the front office are full time and part time, non-sworn UOPD employees. They do not wear a uniform but may wear UOPD polo shirts at some functions. In this service-based role the general duties performed by full time OS may include but are not limited to the following:

- Front desk/reception greeting all visitors and assisting as needed
- Escorts for cleaners, maintenance, recycling and waste, water delivery, document shred, and other service providers
- Work with and mentor student employees
- Receive and distribute campus mail, U.S. mail, UPS, FedEx, lost-and-found, and various other items for the department
- Support the department lost-and-found program
- Finger printing services for campus and all community members
- General department support
 - Wide variety of office/clerical support generally assigned by the executive coordinator
 - Department upkeep and supply monitoring
- Assist with student outreach, engagement, and crime prevention functions



- Assist with documentation for student employee candidates including notarizing and finger printing
- Assist Property and Evidence technician as needed

Crime Analyst/Clery Coordinator

The Crime Analyst/Clery Coordinator works collaboratively with various offices at the university to ensure the institution's compliance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act and associated regulations. The analyst supports policing and crime prevention activities by applying statistical and quantitative analysis to crime data to derive insights on crime patterns and prevalence. The analyst does not wear a department uniform.

The Crime Analyst/Clery Support may serve many functions within the UOPD to include but not limited to the following:

- Serving as the institution's designated "Campus Safety Survey Administrator." Coordinates the institution's Clery Act compliance program
- Assists in the development of the Clery Act compliance policies and procedures
- Assists in preparing, publishing, and distribution the Annual Campus Security and Fire Safety Report
- Researches, analyzes and compiles data from a variety of resources, such as police reports and law enforcement database systems and prepares analysis for area crime evaluations to address specific crime issues for directed patrol efforts
- Analyzes data to identify and evaluate crime series, trends and patterns; identifies patterns in method of operation and profiles of victims and suspects, and prepares reports including graphic presentation and charts, attends or presents information at meetings in other jurisdictions and community settings
- Prepares and maintains a variety of regular and special reports in addition to statistics regarding crime, calls for service, traffic and other activities

Office of the Chief Executive Student Assistants

Student employees representing diverse campus communities serve as a liaison to other UO students by supporting outreach and engagement efforts, student input and advice on various workgroups such as the policy committee, as well as accompanying the chief of police at student meetings. These students help to facilitate Office of the Chief outreach efforts at the monthly Pizza with the Chief program, which supports police-student interaction while making the chief of police accessible to our students. There is no uniform for this position except students may wear UOPD polo shirts for some functions.



Duck Rides Program/Student Employees

UOPD Duck Rides program is solely staffed by University of Oregon students. The top priority of Duck Rides is the safety of UO students by providing safe, friendly, and necessary rides. Pre-pandemic Duck Rides provided 50,000+ rides to UO students. Student employees in this program represent the largest employee pool at the UOPD. Student employee uniforms consist of branded shirts, sweatshirts, and jackets. Students drive clearly marked vehicles that include the Duck Rides logo ensuring student safety and transparency. This program epitomizes students serving students.

These student positions serve many sensitive and specific functions within the UOPD to include but not limited to the following:

- Student safe rides
- Student outreach and engagement
- Sexual assault and crime prevention by transporting at-risk students safely
- UO Football student ride service
- Provide transportation for Covid-19 vaccinations
- Provide transportation for student orientations
- Provide transportation services for student move-in
- Partner with other UO divisions

Property and Evidence Technician

The Property and Evidence Technician is a non-sworn member of UOPD. The Property and Evidence Technician is responsible for maintaining the chain of custody and integrity of evidence and property collected by the police department. This position has the knowledge, skills, and abilities in advanced evidence-collection techniques and can process the evidence to assist with criminal investigations.

The Property and Evidence Technician serves many sensitive and specific functions within the UOPD to include but not limited to the following:

- Maintain and inventory all property and evidence under the control of the police department
- Prepare property and evidence for shipment and/or transport to crime laboratories, and other destinations and needed
- Assists officers and investigators in collection, packaging, tracking, and transportation of evidence
- Instructs department personnel in best practices and proper methods of packaging and transporting all types of evidence property
- Prepares items for auction, release, or destruction in accordance with University of Oregon policies
- Assists with crime scenes as necessary
- Manages the university lost-and-found program



Security Operations Center Staff

This team manages the UOPD security operations center and are responsible for answering calls from the community related to alarms, building access, and other non-police calls for service.

This team also helps enhance UO campus safety with crime prevention and crime detection by actively monitoring security cameras. These staff members are provided by Premier Security, a private company, on contract with the university.

Conclusion

Members of our community are welcome to provide their insights and suggestions as it relates to the UOPD police calls for service response matrix. Information can be requested and/or submitted by sending an email to police@uoregon.edu

CALL FOR SERVICE TYPE	PRIMARY RESPONSE	SECONDARY RESPONSE	TERTIARY RESPONSE
ABANDONED PROPERTY	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
ABANDONED VEHICLE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
ACCESS TO UO SECURED SPACES / BUILDINGS	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	UOPD POLICE OFFICER
ACCIDENT, AIRCRAFT	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
ACCIDENT, BIKE	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
ACCIDENT, INDUSTRIAL	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
ACCIDENT, VEHICLE	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
ALARM, AUDIBLE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
ALARM, ENVIRONMENTAL	COMMUNITY SERVICE OFFICER	UO SAFETY AND RISK SERVICES	CAMPUS FACILTIES OR PUBLIC WORKS
ALARM, FALSE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
ALARM, FIRE	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
ALARM, HOLDUP	UOPD POLICE OFFICER		
ALARM, MEDICAL	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
ALARM, PANIC	UOPD POLICE OFFICER		
ALARM, SILENT	UOPD POLICE OFFICER		
ALARM, TEST	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
ALARM, TROUBLE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
ANIMAL ABUSE	UOPD POLICE OFFICER	ANIMAL SERVICES	
ANIMAL AT LARGE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	ANIMAL SERVICES
ANIMAL COMPLAINT	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	ANIMAL SERVICES
ANIMAL CRUELTY	UOPD POLICE OFFICER		
ARMED SUBJECT	UOPD POLICE OFFICER		
ARSON	UOPD POLICE OFFICER		
ASSAULT	UOPD POLICE OFFICER		
ASSIST FIRE DEPARTMENT	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
ASSIST MOTORIST	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
ASSIST OUTSIDE POLICE AGENCY	UOPD POLICE OFFICER		
ASSIST PUBLIC WORKS	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
ASSIST UO HOUSING	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
ATHLETIC EVENT	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT
ATTEMPT TO LOCATE (WANTED CRIMINAL)	UOPD POLICE OFFICER		
ATTEMPT TO LOCATE DRUNK DRIVER	UOPD POLICE OFFICER		
ATTEMPT TO LOCATE STOLEN VEHICLE	UOPD POLICE OFFICER		
ATTEMPTED MURDER	UOPD POLICE OFFICER		
BARRICADED SUBJECT	UOPD POLICE OFFICER		
BICYCLE STOP	UOPD POLICE OFFICER		
BIKE PROGRAM SUPPORT FOR CAMPUS	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	TRANSPORTATION SERVICES
BIKE/ SKATEBOARD COMPLAINT	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
BLOCKED ALLEY	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
BLOCKED DRIVEWAY	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
BLOCKED SIDEWALK	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
BOMB THREAT	UOPD POLICE OFFICER	UO SAFETY AND RISK SERVICES	
BUILDING ACCESS REQUESTS	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	UOPD POLICE OFFICER
BUILDING LOCK/UNLOCK (SCHEDULED AND BY REQUEST)	STUDENT SECURITY ASSISTANT	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER
BUILDING SECURITY PATROL (FIXED AND MOBILE PATROLS)	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	UOPD POLICE OFFICER
BURGLARY	UOPD POLICE OFFICER		
BURN VICTIM	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	
BURNING INFORMATION	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	
BUSINESS CHECK	STUDENT SECURITY ASSISTANT	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER
CANNING COMPLAINT	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
CHECK WELFARE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	CAHOOTS
CHILD ABUSE	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	
CHILD NEGLECT	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	
CIVIL SERVICE (DELIVERY OF CIVIL COURT PAPERS)	UOPD POLICE OFFICER		
CIVIL STANDBY REQUEST FOR POLICE TO MAINTAIN THE PEACE	UOPD POLICE OFFICER		
COMMUNITY ASSISTANCE REQUEST	UOPD POLICE OFFICER	CAHOOTS	COMMUNITY SERVICE OFFICER
CRIMINAL MISCHIEF	UOPD POLICE OFFICER		
CRISIS NEGOTIATION RESPONSE	UOPD POLICE OFFICER		
CUSTODIAL INTERFERENCE (CHILD CUSTODY DISPUTE)	UOPD POLICE OFFICER		
DAMAGED PROPERTY	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
DEAD ANIMAL	COMMUNITY SERVICE OFFICER	ANIMAL SERVICES	UOPD POLICE OFFICER
DEATH INVESTIGATION	UOPD POLICE OFFICER		
DEATH NOTIFICATION	UOPD POLICE OFFICER		
DISABLED VEHICLE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
DISORDERLY CONDUCT	UOPD POLICE OFFICER		
DISORDERLY JUVENILE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
DISORDERLY PARTY (LARGE GATHERING)	UOPD POLICE OFFICER		
DISORDERLY SUBJECT	UOPD POLICE OFFICER		
DISORIENTED SUBJECT	UOPD POLICE OFFICER	CAHOOTS	EUGENE/SPRINGFIELD FIRE
DISPUTE	UOPD POLICE OFFICER		
DISPUTE, FAMILY	UOPD POLICE OFFICER		
DISTURBANCE, CIVIL DISPUTE	UOPD POLICE OFFICER		
DOG AT LARGE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	ANIMAL SERVICES
DOG BARKING	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	ANIMAL SERVICES
DOG BITE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	ANIMAL SERVICES
DOG IN CAR	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	ANIMAL SERVICES

UNIVERSITY OF OREGON POLICE DEPARTMENT CALL FOR SERVICE MATRIX

DOWN POWERLINE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	CAMPUS FACILTITES OR PUBLIC WORKS
DRAG RACING	UOPD POLICE OFFICER		
DRIVING COMPLAINT	UOPD POLICE OFFICER		
DRIVING UNDER THE INFLUENCE INVESTIGATION	UOPD POLICE OFFICER		
DROWNING	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
DRUG INVESTIGATION	UOPD POLICE OFFICER		
ELDER ABUSE	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	
ELEVATOR EMERGENCY	EUGENE/SPRINGFIELD FIRE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER
ELEVATOR NON EMERGENCY	COMMUNITY SERVICE OFFICER	CAMPUS FACILTITES OR PUBLIC WORKS	UOPD POLICE OFFICER
EMERGENCY MEDICAL	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
EMERGENCY PHONE ACTIVATION	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
EUGENE/SPRINGFIELD FIRE STANDBY	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
EVENT FACILITY ACCESS CONTROL, CROWD MONITORING	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT
EVENT PARKING, TRAFFIC CONTROL DESIGN SETUP	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT
EVENT SECURITY (NON-ATHLETIC)	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT
FIRE (VISIBLE FLAMES)	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
GARBAGE/RECYCLING RECEPTACLE TRESPASSING	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
HATE CRIME	UOPD POLICE OFFICER	TITLE IX / OICRC	
HIT AND RUN	UOPD POLICE OFFICER		
HOMICIDE	UOPD POLICE OFFICER		
HOUSING, ACCESS REQUEST	RESIDENT ADVISOR/HOUSING STAFF	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER
HOUSING, ALCOHOL COMPLAINT	RESIDENT ADVISOR/HOUSING STAFF	UOPD POLICE OFFICER	
HOUSING, MARIJUANA COMPLAINT	RESIDENT ADVISOR/HOUSING STAFF	UOPD POLICE OFFICER	
HOUSING, WELFARE CHECK	RESIDENT ADVISOR/HOUSING STAFF	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
ILLEGAL BURNING	UOPD POLICE OFFICER		
ILLEGAL CAMPING	UOPD POLICE OFFICER		
ILLEGAL DIRT BIKES	UOPD POLICE OFFICER		
ILLEGAL DISCHARGE FIREARM	UOPD POLICE OFFICER		
ILLEGAL DUMPING	UOPD POLICE OFFICER		
ILLEGAL FIREWORKS	UOPD POLICE OFFICER		
ILLEGAL HUNTING	UOPD POLICE OFFICER		
ILLEGAL PARKING	TRANSPORTATION SERVICES	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER
ILLEGAL SKATEBOARDER	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
IMPERSONATING AN OFFICER	UOPD POLICE OFFICER		
IMPOUNDED VEHICLE	UOPD POLICE OFFICER		
INCOMPLETE 911 CALL	UOPD POLICE OFFICER		
INDECENT EXPOSURE	UOPD POLICE OFFICER	CAHOOTS	
INFORMATION REPORT	UOPD POLICE OFFICER		
INITIATE FALSE REPORT	UOPD POLICE OFFICER		
INJURED ANIMAL	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	ANIMAL SERVICES
INTIMIDATION	UOPD POLICE OFFICER		
INTOXICATED SUBJECT	UOPD POLICE OFFICER	CAHOOTS	
JUVENILE PROBLEM	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	
KEEP YOUR SEAT WARM PROGRAM	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	UOPD POLICE OFFICER
KIDNAPPING	UOPD POLICE OFFICER		
LEAKING HYDRANT	EUGENE/SPRINGFIELD FIRE	CAMPUS FACILTITES OR PUBLIC WORKS	UO SAFETY AND RISK SERVICES
LETTER OF TRESPASS	UOPD POLICE OFFICER		
LIBRARY SPECIAL ASSIGNMENTS, DIRECTED PATROL	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	UOPD POLICE OFFICER
LITTERING	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
LOCATED MISSING PERSON	UOPD POLICE OFFICER		
LOST PROPERTY	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	
LOUD CONSTRUCTION	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
LOUD NOISE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
MEDICAL, EMERGENCY	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
MEDICAL, NON-EMERGENCY	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
MENACING	UOPD POLICE OFFICER		
MENTAL HEALTH SUBJECT/NEED	CAHOOTS	UOPD POLICE OFFICER	
MENTAL HEALTH TRANSPORT	CAHOOTS	UOPD POLICE OFFICER	
MINOR IN POSESSION OF ALCOHOL/MARIJUANA	UOPD POLICE OFFICER		
MISSING JUVENILE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
MISSING PERSON	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
NEIGHBOR DISPUTE	UOPD POLICE OFFICER		
NUDE SUBJECT	UOPD POLICE OFFICER	CAHOOTS	
OPEN CONTAINER OF ALCOHOL	UOPD POLICE OFFICER		
OPEN DOOR (SUSPICIOUS UNKNOWN CAUSE)	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
OPEN WINDOW	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
PARKING COMPLAINT INVESTIGATION	COMMUNITY SERVICE OFFICER	TRANSPORTATION SERVICES	UOPD POLICE OFFICER
PARKING ENFORCEMENT	COMMUNITY SERVICE OFFICER	TRANSPORTATION SERVICES	UOPD POLICE OFFICER
PAROLE VIOLATION INVESTIGATION	UOPD POLICE OFFICER		
PATROL CHECK (FOCUSED AREA OR BUILDING CHECK)	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
PEDESTRIAN VIOLATION	UOPD POLICE OFFICER		
POSSESSION OF NARCOTICS	UOPD POLICE OFFICER		
POSSESS CONTROLLED SUBSTANCE	UOPD POLICE OFFICER		
PROBATION VIOLATION	UOPD POLICE OFFICER		
PROSTITUTION	UOPD POLICE OFFICER		
PROVIDING ALCOHOL TO A MINOR	UOPD POLICE OFFICER		
PROWLER	UOPD POLICE OFFICER		
PUBLIC INDECENCY	UOPD POLICE OFFICER	CAHOOTS	
PURSUIT	UOPD POLICE OFFICER		

UNIVERSITY OF OREGON POLICE DEPARTMENT CALL FOR SERVICE MATRIX

RAILROAD CROSSING PROBLEM	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
RAPE	UOPD POLICE OFFICER	TITLE IX / OICRC	
RECKLESS BURNING	UOPD POLICE OFFICER		
RECKLESS DRIVING	UOPD POLICE OFFICER		
RECKLESS ENDANGERING	UOPD POLICE OFFICER		
RECOVERED STOLEN VEHICLE	UOPD POLICE OFFICER		
REPOSSESSED VEHICLE	UOPD POLICE OFFICER		
RESISTING ARREST	UOPD POLICE OFFICER		
ROAD CLOSURE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
ROBBERY	UOPD POLICE OFFICER		
RUNAWAY	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	COMMUNITY SERVICE OFFICER
SAFETY HAZARD	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	UO SAFETY AND RISK SERVICES
SAFETY INFORMATION	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
SEARCH WARRANT	UOPD POLICE OFFICER		
SEX ABUSE	UOPD POLICE OFFICER	TITLE IX / OICRC	
SEX ASSAULT EXAMINATION KIT PICKUP	UOPD POLICE OFFICER		
SEX CRIME	UOPD POLICE OFFICER	TITLE IX / OICRC	
SEX OFFENDER COMPLIANCE	UOPD POLICE OFFICER		
SEX OFFENDER REGISTRATION	UOPD POLICE OFFICER		
SHOPLIFT	UOPD POLICE OFFICER		
SHOTS FIRED	UOPD POLICE OFFICER		
SHUTTLE (ROUTE)	SHUTTLE SERVICE	SAFE RIDE	DESIGNATED DRIVER SHUTTLE
SIGN DOWN	COMMUNITY SERVICE OFFICER	CAMPUS FACILITIES OR PUBLIC WORKS	
SMOKE (POSSIBLE FIRE)	EUGENE/SPRINGFIELD FIRE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER
SMOKING (CAMPUS POLICY)	COMMUNITY SERVICE OFFICER		
SOBRIETY CHECK	UOPD POLICE OFFICER		
SOLICITATION OF A MINOR	UOPD POLICE OFFICER		
SOLICITING WITHOUT LICENSE	UOPD POLICE OFFICER		
SPEEDING VEHICLE	UOPD POLICE OFFICER		
STABBING	UOPD POLICE OFFICER		
STALKING	UOPD POLICE OFFICER	TITLE IX / OICRC	
STUDENT SAFE RIDE	SAFE RIDE	SHUTTLE SERVICE	DESIGNATED DRIVER SHUTTLE
SUBJECT DOWN	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
SUBJECT SCREAMING	UOPD POLICE OFFICER	CAHOOTS	EUGENE/SPRINGFIELD FIRE
SUICIDAL SUBJECT	UOPD POLICE OFFICER	CAHOOTS	
SUICIDE	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
SURRENDERED PROPERTY	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
SUSPICIOUS VEHICLE	UOPD POLICE OFFICER		
SUSPICIOUS CONDITIONS	UOPD POLICE OFFICER		
SUSPICIOUS DEVICE	UOPD POLICE OFFICER		
SUSPICIOUS SUBJECT	UOPD POLICE OFFICER		
SUSPICIOUS SUBSTANCE	UOPD POLICE OFFICER		
TELEPHONIC HARASSMENT	UOPD POLICE OFFICER		
THEFT	UOPD POLICE OFFICER		
THEFT OF IDENTITY	UOPD POLICE OFFICER		
THEFT OF SERVICES	UOPD POLICE OFFICER		
TOWED VEHICLE	COMMUNITY SERVICE OFFICER	TRANSPORTATION SERVICES	UOPD POLICE OFFICER
TRAFFIC COMPLAINT	UOPD POLICE OFFICER		
TRAFFIC ENFORCEMENT	UOPD POLICE OFFICER		
TRAFFIC HAZARD	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
TRAFFIC STOP	UOPD POLICE OFFICER		
TRANSPORT STUDENT HOME AFTER MEDICAL	COMMUNITY SERVICE OFFICER	SAFE RIDE	DESIGNATED DRIVER SHUTTLE
TREE DOWN	COMMUNITY SERVICE OFFICER	CAMPUS FACILITIES OR PUBLIC WORKS	
TRESPASS	UOPD POLICE OFFICER		
TRUANCY	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	
UNATTENDED CHILD	UOPD POLICE OFFICER	DEPARTMENT OF HUMAN SERVICES	
UNAUTHORIZED USE OF VEHICLE	UOPD POLICE OFFICER		
UNAUTHORIZED ENTRY INTO VEHICLE	UOPD POLICE OFFICER		
UNCONSCIOUS PATIENT	EUGENE/SPRINGFIELD FIRE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER
UNKNOWN PROBLEM	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
VACATION CHECK	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT	UOPD POLICE OFFICER
VEHICLE IN DITCH	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
VEHICLE IN THE WATER	UOPD POLICE OFFICER	EUGENE/SPRINGFIELD FIRE	
VEHICLE RELEASE	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
VENUE MANAGEMENT, CROWD ASSISTANCE	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	STUDENT SECURITY ASSISTANT
VIN INSPECTION	COMMUNITY SERVICE OFFICER	UOPD POLICE OFFICER	
VIOLATION RESTRAINING ORDER	UOPD POLICE OFFICER		
WALKAWAY (MONITORED FACILITY)	UOPD POLICE OFFICER	COMMUNITY SERVICE OFFICER	
WARRANT ARREST	UOPD POLICE OFFICER		